

10 MILLION SQ.FT.

(TOTAL AREA UNDER MANAGEMENT)

RESIDENTIAL / COMMERCIAL / INSTITUTIONS



About A-Care Group (ACare FMS Pvt Ltd)

A-Care is Chennai's leading facility management company with more than 15 years of experience in integrated facility management services. ACare has played a pivotal role in managing a wide portfolio of properties in and around Chennai area and has a deep expertise in managing Residential, Commercial and Institution such as Schools, Sports Venue, etc.



Head Office Chennai

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Head Office Hyderabad

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Telangana, India.

+ 91 79811 60515
+ 91 98408 49948
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*“We are what we repeatedly do. Excellence,
therefore is not an act but a habit”*

- Aristotle

WHO WE ARE

Acare is an integrated facility management company having its corporate headquarters in Chennai and its area of operation is spread across Chennai and other parts of TN. The Company was founded in the year 2005 with an aim to become a leading Service Provider in the Integrated Facility Management Service Industry by providing excellent services at an affordable cost ensuring high degree of customer delight. Today, the A-Care family has expanded to include over 1000 employees who provide bespoke property support and facility management solutions to over 180 prestigious clients across Chennai and Tamil Nadu.

At Acare we recognize that our customers need to optimize ROI on their facility assets. We therefore use an integrated approach delivery mechanism that leverages the power of people, technology and processes to surpass the expectations of our clients. We believe that client loyalty is earned through consistent, sustainable and repeatable performance while delivering on our commitments. A-Care has established industry leading programs including: Process methodologies, Standard Operating Procedures (SOPs), Service Level Agreements (SLAs), duty lists and Key Performance Indicators (KPIs). We've leveraged our 15+ years of experience to ensure efficient and optimized operations.



Vision Mission & Brand Value



VISION

To become a leading Service Provider in the Facility management industry by exceeding client expectations. To empower and uplift our citizens from lower strata of society by creating various opportunities and helping them achieve their dreams.



MISSION

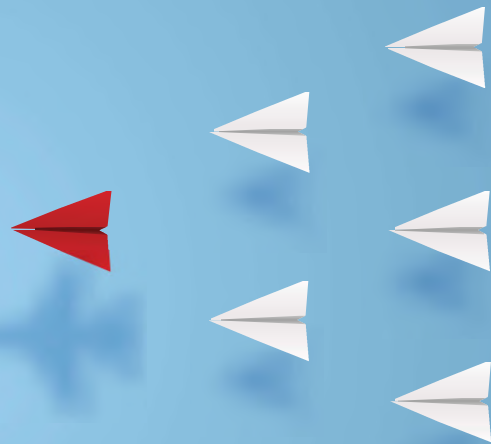
To provide a work environment that empower and motivate our staffs to provide the best possible service to all our clients in keeping with our core values of Trust, Integrity, Relationship Building and following the Industry's best proven practices



VALUES

Trust,
Commitment,
Accountability,
Operational
Excellence and
Relationship
Building

WHY US?



24*7
Support Cell



30 minutes
Response time on
Escalation and 90 min
physical reach time of
senior officials at Site.



Professional & qualified
management team
with the hands-on
experience in providing
facility, technical and
security services



Dedicated support
team having subject
management
expertise in core
areas of facility
management



Meticulously
formulated checklist and
emphasis on continuous
performance
measurement and
improvement for all the
area where our services
are rendered



Strong facility
management skills
and strategic tie up
with all the industry's
leading vendors with a
goal to deliver only the
best as per Client
requirements



Established
Standard Operating
Procedures (SOP) and
Implementation of SLA
& KPI set against
Clients expectations for
overall Operational
efficiency and
accountability



Organizational
DNA that is best in
class execution and
Customer
Satisfaction

OUR CORE SERVICES



ADMINISTRATIVE &
SUPPORT SERVICES



HOUSE KEEPING &
JANITORIAL SERVICES



TECHNICAL
SERVICES



SECURITY
SERVICES



AUXILIARY
SERVICES



ADMINISTRATIVE AND SUPPORT SERVICES

Complete Facility Management through our Admin Staff like Facility General Manager, Facility Executive, Helpdesk, Supervisors and Admin Staff

- Financial Management
- Billing & Collections
- Procurements of Spares, Consumables and Services
- CRM
- Help Desk and Concierge Service



HOUSE KEEPING & JANITORIAL SERVICES

SOFT SKILLS

An experienced and professional team that can create beautiful surroundings from any open space

- House Keeping Services – Cleaning of Common Area Corridors, Staircase, Rest room and Parking Area
- Janitorial Services – Cleaning of Cubicles, Chairs, Tables, Floors, Carpets, Rest Rooms and Restocking of rest room paper and other supplies such as fresheners, cleaning agents, etc.
- Façade, Rooftop, Terrace, Glass Pane Cleaning
- Gardening Services
- Waste management
- Maintenance of Club house amenities like Swimming Pool, Gym, MPH, Kids Play area, etc.



TECHNICAL SERVICES

HARD SKILLS

Offering Technical and Periodic Maintenance of the facility and related assets by Technical Managers, Electricians, Plumbers and WTP/STP Operators

- HT/LT Electrical Systems
- Diesel generators
- Common Area repair & maintenances (Mechanical, Electrical, Plumbing)
- STP/WTP
- Common Lighting and Signage maintenance
- Planned Preventive Maintenance
- Assets Registry
- Fire Alarm and Fire Fighting System
- Lift Maintenance Service



SECURITY SERVICES

Only qualified Officers who are trained to our customer's specific requirements are deployed to guard the security posts

- Gate Management (Entry/Exit System)
- Traffic and Parking Management
- Physical & Electronic Security System
- Observation, Surveillance, Emergency Planning and First Aid
- Personnel, Vehicle and Material Management
- Registers and Incident Reporting



AUXILIARY SERVICES

A-Care teaming up with the industries best known vendors for handling all its allied service and required material in delivering the highest standard of service as per Client needs.

- Pest Control
- Landscape and Horticulture Service
- OHT/Underground Tank Cleaning & Water Testing
- Drain Chamber Cleaning
- Supply of HK, Swimming Pool and STP/WTP Chemicals
- CCTV Maintenance
- IOT Based Alert, Monitor and Control System for Various Equipment's

BUSINESS SEGMENTS WE OPERATE IN



RESIDENTIAL AND TOWNSHIP

We take care some of the premium residential and township at various locations, where we cater to a number of satisfied residents of various fields.

EDUCATION

The first thing every student learns is “cleanliness is next to godliness”, Let your school be a great example of that supported by our quality facility management services.



IT & OFFICE SPACE

While you work in your office managing your critical business process, we take care of the infrastructure to aptly support your function. Currently we serve more than 100 IT & other offices spaces across the Chennai city.



HOSPITAL

You worry about your patients; we'll worry about your facilities smooth functioning. We provide specialized services to hospitals at various locations in mission critical 24x7 environment.





COMMERCIAL / MALL

Commercial spaces are not meant only for commerce, but also a point of entertainment & rejuvenation for its users.

SPORTS VENUES

Sports and games are essential part of our lives for true development of our character. We manage sporting arena of various sports covering more than a million sq.ft area in our Chennai City.



MANUFACTURING & WAREHOUSING UNITS

A-Care have been protecting individuals and properties for more than 15 years now and is committed to provide exceptional quality service by employing high degree of standards to its clients. We offer a complete Industrial FMS to suit many of the manufacturing and ware housing units across the states.



RETAIL

In retail, your stores represent your brand. We, at Acare, believe in helping our clients stand out in this extremely competitive industry and help them make the right impression on their customers.



OUR CLIENTS

we serve multiple clients from different industry segments, and have a long-standing relationship with most of them & are recognized as value partners. presenting some of the prominent clients we are currently working with



RESIDENTIAL APARTMENTS

CASA GRAND

Aristo
Primera
Massey

RAMANIYAM

Marvel
Gallery

PLAZA

Tranquil Acres
Serene Acres

S&S

Sarvam
Solitaire

TVH

TVH Taus
TVH Park Rozalia

LANDMARK

Tivoli
Ayna
Malles Ashira
DABC Orchid

AKSHAYA

Adora
Adair
Pacific City

XS REAL

XS Harmony
XS Siena
XS Symphony

JAINS

Jains Sunderbans
Jains Sukruti
Jain Amrit Kalash

RADIANCE

RADIANCE MERCURY

SAI Subhodhaya
KGS Primrose
DRA 90 degrees
ICIPL Amora
Creation Valencia
Alliance Orchid Spring - Palm Block
Waterford

Isha Villas
Amara Samudra Villas
Gemini Magnolia
GVSP Lotus Luxury Apartments
Arihant ShivaSakthi
Shantiniketan
The Ferns, Kovallam
Sristi Divinity

CORPORATE/OFFICE SPACE

ITC Limited
You Broadband
Hindustan Unilever Ltd (HUL)
Apollo Tyres
Madura Coats
CAMS Pvt Ltd
Mastech Infotrellis
Nitin Wire Group
Amnet Technologies
Easy Buy
Primetec Automotives
CES Ltd
Gencor Pacific Organics
GP Strategies
Tech Frontiers
Home Lane Interiors
Evolv Clothing
Hellman Logistics
Maarga System
Zuora India Pvt Ltd

Sri Ramachandra Medical Institute
Shanta Ayurveda Hospital
Medway Hospital
Korcompenz
Deevita Technologies
Rohlig Group
VKV Industries
Futurenet Technologies
Zifo Technologies
Galaxy Clothing
PTK Architects
DEE Piping System
Madras Cricket Club (MCC)
TEEMS India
Indowind Energy
Vidya Sagar School
Guild of Service
Balavihar Charitable Trust & many
Flinto Learning
Amelio
Anant International School

More Reputed Clients..

